



The Division for Intellectual and Developmental Disabilities Advocates' Communication Meeting Summary

February 27, 2015

10:30am-12:30pm

Colorado MS Society, Snowmass One Conference Room
900 South Broadway, Denver, CO 80209

Community Invitees Present:		State Staff Invitees Present:	
Cassidy Dellemonache*		Aron Snyder - LTSS	
Hanni Raley*		Adam Tucker – DIDD*	
Heidi Haines		Brittani Trujillo - DIDD	
Jeanne Weis		Joanne Svenningsen – DIDD	
Julie Farrar		Lori Thompson – DIDD*	
Kasey Daniel		Roberta Aceves – DIDD*	
Kelie Kyser*			
Linda Skaflen*			
Lisa Franklin			
Marcia Tewell			
Gerrie Frohne			
Stephanie Garcia*			
Valerie Saiz			
*Attended by phone			
Agenda Item	Status/Decisions Made	Assignments/Commitments	
Purpose of the Meetings	The purpose of the meeting is to ensure ongoing, transparent, and collaborative communication between the Division for Intellectual and Developmental Disabilities (DIDD) and the advocacy stakeholders.		
I. Introductions and review of last month meeting summary	<ul style="list-style-type: none"> • Introductions made. • Contact Joanne Svenningsen with questions regarding the December 2014 meeting summary. 	Questions about the summary: Joanne Svenningsen 303-866-5161 Joanne.Svenningsen@state.co.us	

The mission of the Department of Health Care Policy and Financing is to improve health care access and outcomes for the people we serve while demonstrating sound stewardship of financial resources.



		1570 Grant St. Denver, CO 80203
II. New Business	No Wrong Door Grant	Questions regarding the No Wrong Door Planning Grant:
A. No Wrong Door Grant	<ul style="list-style-type: none"> Aron Synder from LTSS spoke about the NWD Grant. Colorado has received a \$200,000 planning grant from the federal Administration for Community Living to complete a No Wrong Door Implementation Plan. This project is a joint effort of the: <ul style="list-style-type: none"> Colorado Department of Health Care Policy and Financing (HCPF) Colorado Department of Human Services, State Unit on Aging (SUA) Colorado Department of Human Services, Office of Behavioral Health (OBH) Colorado Department of Human Services, Division of Vocational Rehabilitation (DVR) The purpose of the year-long planning project is to complete Colorado's three year, statewide plan to guide the development and implementation of a No Wrong Door (NWD) system for long-term services and supports (LTSS). The intention behind the NWD system is to increase awareness of and access to reliable LTSS information, provide quality, standardized person-centered options counseling across Colorado, and simplify and streamline access to LTSS, irrespective of payment source. Staff will follow up with the CDPHE lead on the "Help Me Grow" Initiative. See the attached Fact Sheet and Focus Group request sheets for Frontline Staff or Consumer Caregivers for more information. 	<p>Aron Synder 303-866-3312 Aron.Snyder@state.co.us 1570 Grant St. Denver, CO 80203</p>
B. Conflict Free Case Management Task Group	<p>Conflict Free Case Management Task Group Report</p> <ul style="list-style-type: none"> The Task Group began meeting in February 2014 and met nine times through October 2014. The group's original charge was to make recommendations for choice of case management, however it was changed to the Conflict Free Case Management Task Group to reflect the need to 	<p>Questions regarding the Conflict Free Case Management Task Group:</p> <p>Brittani Trujillo 303-866-5567 Brittani.Trujillo@state.co.us 1570 Grant St. Denver, CO 80203</p>



<p>C. Advocates' Communication Meeting Location</p>	<p>address the then-new federal Home-and Community Based regulations.</p> <ul style="list-style-type: none"> • Brittani Trujillo provided a summary of the report. • In brief, the three recommendations to the Department regarding CFCM are: <ul style="list-style-type: none"> ○ Complete separation of case management from service provision ○ An agency may provide both case management and service provision, but not to the same individual ○ An agency may provide both, however, a robust informed choice process must be in place, which allows the individual to explicitly opt out of the CFCM protections • Discussions will need to unfold about how local control can be maintained to ensure that most stable outcome for people receiving services. • The Department is accepting public comment on the final report for a 30 day period and responses to all concerns raised about the report will be addressed via listening logs. • The Department is developing coordinated document that will act as a roadmap for all that needs to be done. • Comments on the report will be accepted until close of business on March 13, 2015. <p>Advocates' Communication Meeting location</p> <ul style="list-style-type: none"> • There has been uniform, positive feedback received from attendees regarding the January meeting held at the MS Society. • Reservations at the MS Society are confirmed for the remainder of Calendar Year 2015 in Snowmass (room for 8-10), with the exception of May 22, 2015 and November 20, 2015 (No rooms available). • The Department acknowledged Ability Connection Colorado and Lisa Franklin for donation, and coordination of, parking reimbursement for up to five individuals per meeting, at \$3 per vehicle, who are either volunteer advocates or family members. • Lisa will bring petty cash to each meeting and have attendees sign a log so that receipts need not be issued/maintained. 	
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<p>D. November and December 2015 Meeting Dates</p>	<ul style="list-style-type: none"> • The group confirmed it would like to permanently move the meeting to the MS Society, as space allows. • Department staff will follow up on room availability through Hosting.com for the dates that there isn't space at the MS Society. <p>November and December 2015 Meeting Dates</p> <ul style="list-style-type: none"> • The November 2015 meeting is scheduled for November 27, 2015, the day after Thanksgiving, and the December 2015 meeting is scheduled for Christmas. • Group agreed to move the meeting to the third week of each of those months (November 20 and December 18). • Staff will send updated meeting requests. 	
<p>E. NCI: Location of face-to-face interviews</p>	<p>NCI: Location of face-to-face interviews</p> <ul style="list-style-type: none"> • Clarification provided on where face-to-face interviews are occurring as a part of NCI. • While the Face-to-Face interviews are being conducted on a catchment-by-catchment basis, the actual face-to-face interviews are held at a location selected by the client. • Clients may choose the CCB as the physical location where they wish to hold the interview, but staff conducting the interviews will travel to coffee shops, libraries, client homes, etc. as requested by the client. • A Fact Sheet for NCI is in development that the Department hopes will address the concerns that are being raised about NCI. • Interviews are 21% complete. Interviews are occurring in the RMHS catchment area. • No count on mail in surveys received; still in process. 	<p>For questions regarding NCI:</p> <p>Lisa Neveu 303-866-5153 Lisa.Neveu@state.co.us 1570 Grant St. Denver, CO 80203</p>
<p>F. Document Clearance at HCPF</p>	<p>Document Clearance at HCPF</p> <ul style="list-style-type: none"> • There are four types of communication (Agency Letter, Communication Brief, Provider Bulletin, and Technical Assistance Documents) • <u>Agency Letter</u> – Official statements regarding the subject matter, but does not replace the rule making process or modify existing rules. 	



<p>G. Mobile Crisis Services – Office of Behavioral Health</p>	<ul style="list-style-type: none"> • <u>Communication Brief/Communication Brief via email</u> – General information to all external stakeholders (reports, reminders of established practices, meetings, information from other Departments/entities/work units) • <u>Provider Bulletin</u> – articles of a billing/claims nature published in HCPF's monthly e-newsletter to providers. • <u>Technical Assistance Documents</u> – Guidance and Training documents necessary for the implementation of policies and procedures; attached to Communication Briefs. • The level to which a document goes depends on the nature of the document; the deliberative nature of clearance necessarily demands an analysis of the document's content to ensure that all potentially impacted areas of the Department are evaluated. <p>Mobile Crisis Services – Office of Behavioral Health</p> <ul style="list-style-type: none"> • The line was initiated by the Colorado Department of Human Services, Office of Behavioral Health (OBH) and should be used by individuals and families in active crisis. • Provided services may help clients avoid restricted settings such as hospitals, prison, and ICFs. • Services were rolled out at the end of December 2014. • Department staff acknowledge that this line is a step towards filling in gaps in behavioral health supports for individuals with intellectual and developmental disabilities (IDD). • Conversations continue to move forward around how this service can meet the needs of the IDD population. • The state has been carved into four quadrants for purposes of administration of the service, and three are open and fully staffed. • Questions outstanding around the service's readiness to provide support for individuals with IDD and whether the call center is tracking diagnosis codes. • Adam Tucker is the HCPF contact regarding the line and should be kept in the loop if attendees or community members have questions or feedback about it or their experiences using it. • Adam Tucker to research if an onsite visit is possible to determine what's working with the model. 	<p>For questions regarding the Colorado Mobile Crisis Line:</p> <p>Adam Tucker 303-866-5472 Adam.Tucker@state.co.us 1570 Grant St. Denver, CO 80203</p>
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<p>III. Updates on Division Business</p> <p>A. CDASS in SLS Task Group</p> <p>B. Feedback on Task Group process</p> <p>C. Waiver Redesign</p>	<ul style="list-style-type: none"> • Additional updates regarding the line will be provided next month. <p>CDASS in SLS Task Group</p> <ul style="list-style-type: none"> • The Task Group's report, along with the waiver amendment, was sent via Communication Brief on January 10, 2015. • An overview of the recommendations was provided. • The HCBS-SLS waiver amendment and Task Group report are out for 30 day public comment until Feb 9th, 2015. • The goal is to get the draft waiver to CMS during the first part of March 2015. <p>Feedback on Task Group Process</p> <ul style="list-style-type: none"> • Discussion included feedback from stakeholders regarding the task group process. • Attendees reported that the Task Group process seemed like a disrespectful use of stakeholder time and resources and didn't constitute meaningful stakeholder engagement. • The Task Group process does not reimburse members for transportation, required more time that stated at the beginning of the process, and meeting space was changed. • Attendees requested that meetings be recorded for transparency's sake and that technical issues like the phone must be addressed/improved. • Attendees reported feeling of disregard for attendees' opinions during task group process. • Attendees suggested more formal, standardized facilitation techniques and more reliable posting of documents on the Department's website. <p>Waiver Redesign</p> <ul style="list-style-type: none"> • The Department anticipates that the final report regarding redesign as drafted by HMA will be sent today. • The Department will accept feedback from task group members and then release the report to the broader community. • The Workgroup will start meeting less frequently as the waiver gets drafted, looking towards statewide engagement meetings in the spring. 	<p>Questions regarding CDASS in SLS:</p> <p>Roberta Aceves 303-866-5145 Roberta.Aceves@state.co.us 1570 Grant St. Denver, CO 80203</p> <p>Questions about Waiver Redesign:</p> <p>Tyler Deines 303-866-5148 tyler.deines@state.co.us 1570 Grant Street Denver, CO 80203</p>
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<p>D. Budget and Enrollments</p> <p>E. Community Transitions</p> <p>F. Supported Employment</p> <p>G. Attendee Comments and Announcements</p>	<p>Budget and Enrollments</p> <ul style="list-style-type: none"> • The February Medical Premiums Expenditure and Caseload Report reviewed. • Enrollments through January 31, 2015 are higher than the December enrollments. • Expenditures reviewed. <p>Community Transitions</p> <ul style="list-style-type: none"> • Attached slides distributed and discussed. <p>Supported Employment</p> <ul style="list-style-type: none"> • Increase in total number of people receiving SE year to year: <ul style="list-style-type: none"> ○ Sept 2011-Sept 2012: 130 ○ Sept 2012-Sept 2013: 164 ○ Sept 2013-Sept 2014: 251 • Total increase Sept 2011-Sept 2014: 545 (45% increase) <p>Attendee Comments and Announcements</p> <ul style="list-style-type: none"> • Standing agenda item as a forum for attendees to share non-HCPF related information that impacts the community. • No announcements from attendees. 	<p>Questions regarding Budget & Enrollments:</p> <p>Emily Blanford 303-866-5141 Emily.Blanford@state.co.us 1570 Grant St. Denver, CO 80203</p> <p>Questions regarding Community Transition Slides:</p> <p>Laura DeVries 303-866-5746 Laura.Devries@state.co.us DHS 1575 Sherman St. Denver, CO 80203</p> <p>Questions about Supported Employment:</p> <p>Michelle Craig 303-866-5147 michele.craig@state.co.us 1570 Grant Street Denver, CO 80203</p>
<p>V. Adjournment</p>	<p>The next Advocates' Communication Meeting will be March 27, 2015 from 10:30 a.m. – 12:30 p.m at the MS Society.</p>	

